



VALKYR ADVENTURES



Backcountry lodge ✧ Ski Touring ✧ Alpine Hiking

PAYMENT AND CANCELLATION POLICY (WINTER OPERATIONS) [2023 ski season]

Payment policy

In order to make a reservation it is the policy of Valkyr Adventures Inc. to receive a reservation fee representing a 50% value on the pre-tax package of the trip, with the balance plus taxes due 3 months prior to trip time. In the event that the trip is less than 3 months away the full amount plus taxes must be paid at the time of the initial booking. For a reservation placed more than a year in advance a deposit of not less than 25% of the pre-tax trip cost is allowed with the remainder of the 50% deposit due 1 year prior to the trip. Payment can be made using email transfer on Canadian banks, personal cheque, bank transfer, wire transfer, Visa, MasterCard or American Express. Please note that we will not guarantee a reservation until payment is made. A booking confirmation will be issued upon receipt of payment.

Cancellation policy

The initial minimum reservation fee representing 25% of the pre-tax basic lodge accommodation portion of each ticket (\$425) is considered to be non-refundable. If a group or individual cancels their trip 3 months or more prior to trip time, deposits less the reservation fee will be refunded. After the final payment is received, no refunds are possible. Groups or individuals may sell their trip to another party at any time. There will be no admin fees charged if it is a private sale. If the Valkyr office executes the sale, there will be a 10% administration fee.

In the event that Valkyr Adventures cancels your trip prior to you arriving at the lodge, you will be issued a transfer credit for any deposits made on the cancelled trip. Trips will not be cancelled and no refund or credit will be issued due to poor weather or snow conditions.

Booking Advisories - Standard

- All guests must sign a digital copy (via DocuSign) of Valkyr Adventures waiver prior to boarding the helicopter; preview of the waiver is made available at the time of booking
- If the Sunday helicopter exchange is not completed, Valkyr Adventures Inc. will not be responsible for overnight accommodation, meals or missed flights or other travel connections. The helicopter transfer will resume the following day and is covered by your ticket. Give leeway for delayed exit from the lodge when making your travel plans.
- No refund is given for delayed helicopter transport in or out of the lodge
- Groups of 12 qualify for exclusive use of the lodge and may qualify for a discount at the time of final payment if payment requirements are met
- Helicopter freight and baggage weight limitations in effect; overage charges may result from exceeding allowed limit

Booking Advisories – COVID Related:

- It is mandatory that you get a 2 dose COVID vaccination of a variety approved in Canada prior to visiting our lodges.
- Official vaccination documentation must be provided at the time of reservation.
- If you are experiencing symptoms of COVID-19 within 5 days of trip time, you will not be allowed to visit our lodges. Those who have received a minimum of 2 doses of vaccine approved in Canada will be eligible for a 100% credit on a future trip or a 75% cash refund of all monies paid, upon submitting a doctor's note or contact trace documentation confirming a COVID diagnosis or exposure.
- All guests and staff are expected to comply with Valkyr Adventures Best Practices for communicable disease prevention while at the lodge
- Anyone exhibiting symptoms associated with COVID-19 while at the lodge will be put into isolation status. Based on severity of illness an evacuation procedure may be put into action. Guests will be responsible for evacuation costs, front country accommodation and travel expenses.

We strongly recommend that you purchase trip cancellation, emergency medical and evacuation insurance to cover unforeseen events. For more information on policy options, contact these insurance providers:

Global Rescue <https://ss.globalrescue.com/partner/valkyr/>

CapriCMW Custom Insurance Solutions Maria Delaney (E) mdelaney@capricmw.ca (T) 250 542 8577

<https://valkyradventures.com> (888) 482-5597 info@valkyradventures.com